

# **Nebraska Central Telephone Company**

## **Position Description**

### **Combination/Field Technician – 2021**

The Combination Technician performs a wide range of technical operations pertaining to telephony, cable television, Internet, and customer premise wiring and equipment. Activities will include the construction, maintenance, and servicing of the Company's telephone and coaxial cable, digital distribution and multiplexing equipment, terminals, protection devices, and related equipment, DSL/Broadband/WiFi equipment, as well as installation and maintenance of customer owned equipment and building wiring. The Combination Technician is generally responsible for all facilities comprising the communications distribution network and reports to the Plant Manager.

#### ***Primary responsibilities***

This position is the primary field contact between customers and the Company and performs a wide range of activities concerned with outside operation of the telephone, cable television, and Internet network. These activities include but are not limited to:

- Performing service order work pertaining to installation, changing, repair, or removal of equipment used to provide communications services.
- Locating, diagnosing, and repairing trouble on cable facilities, drop and service wire, fiber to the home installation and repair, cable loading systems, premise wiring, home networking, and Internet/WiFi trouble
- Burying and/or splicing cable and wire, and installing grounding and other protection equipment
- Locating Company facilities to avoid damage by other parties
- Updating staking sheets and coordinating with technical and business office staff to update records upon job completion

#### ***Education/Experience***

Knowledge and skills acquired through training in telephony or electronics and/or communications network related job experience.

#### ***Evaluation criteria***

- Ability to manage and effectively complete workload within assigned timeframes
- Communication skills for day-to-day interaction with customers and co-workers

- Technical ability to operate installation and testing equipment, mechanical and electrical power tools, and other work equipment
- Ability to use and accurately update plant records
- Ability to lift up to 50 pounds, climb ladders, and physically work on equipment mounted in equipment racks, attics, and basements/crawlspaces.
- Ability to drive and complete job requirements in a safe and conscientious manner
- Ability to work with minimal supervision

***Other Job Requirements***

- Willingness to work overtime as required during service outages, special projects and to be “on-call” on a rotating basis (including some weekends)
- Willingness for overnight travel in and out-of-state for technical training

**Nebraska Central Telephone Company**

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**[www.nctc.net](http://www.nctc.net)**

**Resumes may be sent to [nctc@nctc.net](mailto:nctc@nctc.net)**