

VOICE MAIL USER GUIDE

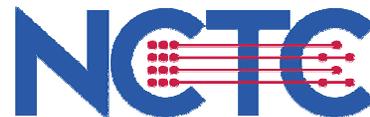
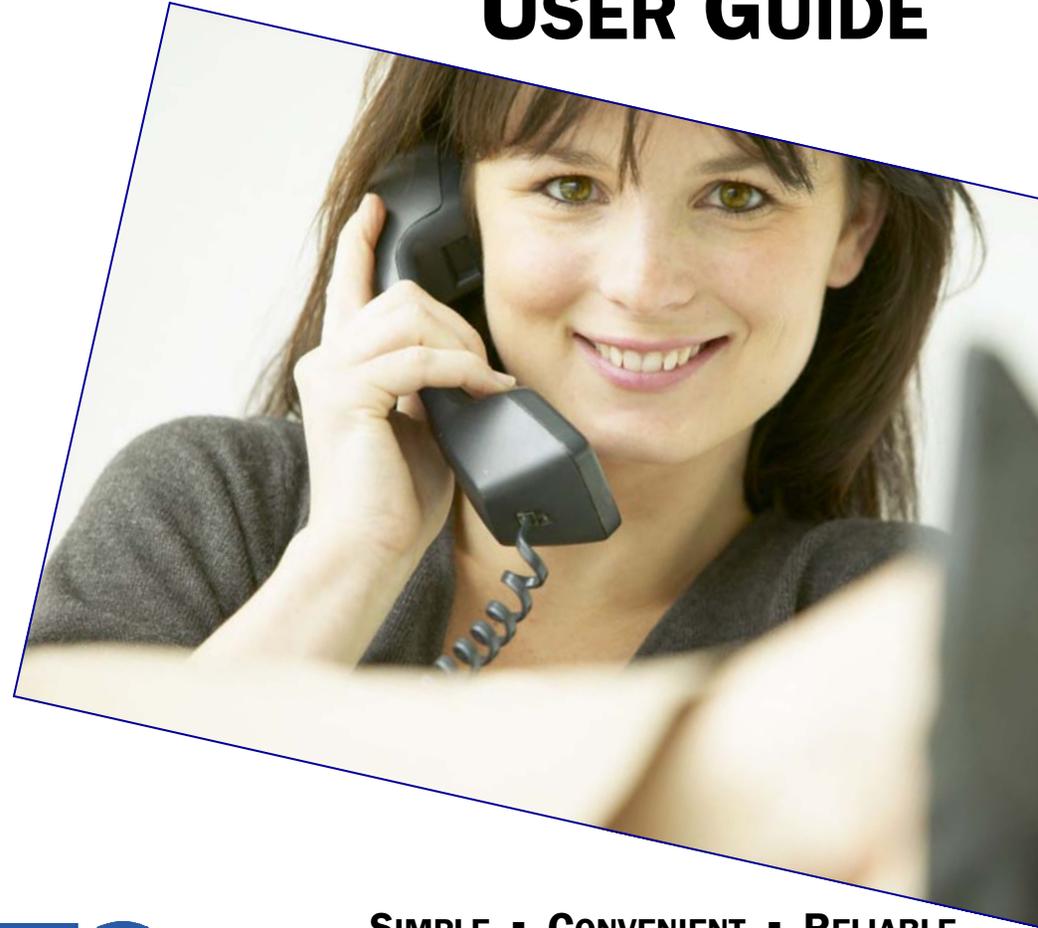
Voice Mail from Nebraska Central Telephone Company helps you enjoy the most important things in your life—knowing you'll always get your phone messages.

Our Voice Mail guarantees that you won't miss a call—if you are away from home, on the phone, or just don't feel like answering right now.

- ✓ Experience Crystal Clear Clarity
- ✓ Save Important Messages
- ✓ Access Messages From Your PC

SIMPLE, CONVENIENT, RELIABLE.

THAT'S VOICE MAIL.

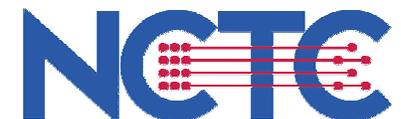


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SIMPLE ■ CONVENIENT ■ RELIABLE

THAT'S VOICE MAIL.



USING NCTC VOICE MAIL



ACCESS YOUR VOICE MAIL

From the phone subscribed to the service:

1. Dial *85.
2. If prompted, enter your PIN and then #.

From a different phone:

1. Dial your home telephone number.
2. Press * to interrupt your greeting.
3. Enter your PIN and then #.

RECORD YOUR GREETING

1. Access your voice mailbox.
2. Press 9 for the mailbox setup menu.
3. Press 1 for greeting options.
4. Press 4 to record your greeting.
5. Record your greeting and then press #.
6. Press 2 to keep your greeting.

CHANGE YOUR PIN

1. Access your voice mailbox
2. Press 9 for the mailbox setup menu.
3. Press 2 to change your password.
4. Enter your new password and then press #.
5. When prompted to verify the password, enter it again and then press #.

RETRIEVE MESSAGES

1. Access your voice mailbox.
2. Your first new message may play immediately. If not, press 1 to listen to your messages. You will hear the announcement "You have x new messages and x saved messages."
3. Press 1 to listen to new messages.
4. Press 2 to listen to saved messages.

WHEN RETRIEVING MESSAGES, YOU CAN:

- Press 1 Play the message again
Press 2 Save the message and play the next
Press 3 Delete the message and play the next
Press 4 Save the message as new
Press 5 Reply to the message*
Press 6 Forward the message to another mailbox*
Press 7 Skip backward in the message
Press 8 To pause the message
Press 9 To skip forward in the message

* Voice Mail package must be set to allow this capability.

UPGRADE TO ENHANCED VOICE MAIL

FOR ONLY \$7.95 PER MONTH !

Get all the features of basic voice mail PLUS:

- ✓ **Sub-mailboxes**
Get up to 9 sub-mailboxes that have private greetings and PIN numbers. This comes in handy when you want each member of your household or business to have their own mailbox to receive messages.
- ✓ **Multiple greetings**
- ✓ **Out Dial**
This allows callers listening to a Voice Mail greeting to transfer to another pre-programmed number. Example: "Leave a message or press '0' to be connected to my cell phone".
- ✓ **E-Forward**
Provides Voice Mail to e-mail as a compressed .wav file. The caller's name and number will appear in the message header.
- ✓ **Phone Central**
PC desktop application allowing you to play messages, maintain personal settings, manage daily and pager notification settings, and maintain Voice Mail distribution lists.

Your Voice Mailbox

Number Is: _____

Your Voice Mailbox

PIN Is: _____

